



# R F D

Results Framework Document  
for  
Department of Consumer Affairs

(2009-2010)

## Section 1: Vision, Mission, Objectives and Functions

### Vision

To promote consumer welfare and building consumer confidence.

### Mission

- \* Consumer Protection.
- \* To educate consumers about their rights and responsibilities.
- \* To formulate standards and strengthen conformity assessment of products and services.
- \* Monitoring of Prices and Regulation of Essential Commodities.

### Objectives

- 1 To empower consumers by making them aware about their rights and responsibilities.
- 2 Provision of effective, inexpensive and speedy redressal system to Consumers.
- 3 To augment the infrastructure of enforcement machinery of Legal Metrology Department of States/UTs.
- 4 Strengthening National Test House (NTH) testing laboratories for testing of diversified products.
- 5 Increase revenue generation annually to the tune of pre-assigned target of NTH.
- 6 Efficient Regulation of Commodity Futures Markets.
- 7 Strengthening of Forward Markets and Forward Markets Commission
- 8 Formulate Standards & Strengthening of Conformity Assessment of Products and Services.
- 9 Monitoring of Prices of Essential Commodities.
- 10 Regulation of Essential Commodities.

### Functions

- 1 CONSUMER PROTECTION i. Implementation of Consumer Protection Act, 1986 ii. National Consumer Disputes Redressal Commission (NCDRC). iii. National Test House (NTH). iv. Implementation of the Standards of Weights and Measures Act, 1976. v. Regulation of Packaged Commodities.
- 2 CONSUMER AWARENESS i. Jago Grahak Jago Multimedia Campaign.
- 3 SETTING STANDARDS i. Implementation of Bureau of Indian Standards Act, 1986.
- 4 REGULATION OF ESSENTIAL COMMODITIES ACT, 1955 i. Implementation of Essential Commodities Act, 1955. ii. Implementation of Prevention of Black Marketing & Maintenance of supply of Essential Commodities Act, 1980.
- 5 CONSUMER COOPERATIVES i. National Consumer Cooperatives Federation (NCCF). ii. Super Bazaar.

## Section 1: Vision, Mission, Objectives and Functions

- 6 COMMODITY EXCHANGES i. Regulation of Commodities futures through Forward Market Commission. ii. Implementation of Forward Contract (Regulation) Act, 1952.
- 7 MONITORING OF PRICES OF ESSENTIAL COMMODITIES i. Monitoring of prices and availability of essential commodities. ii. Availability of Pulses.

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	VeryGood	Good	Fair	Poor
						100%	90%	80%	70%	60%
1 To empower consumers by making them aware about their rights and responsibilities.	25.00	Publicity through print advertisement	Release of advertisements in Hindi, English and regional newspapers	Numbers	1.875	--	--	--	--	--
		Publicity through Electronic Media	Release of audio videospots through DD, AIR, Pvt TV Channels & Pvt.FM Radio Stations	Numbers	2.500	--	--	--	--	--
		Publicity through other mediums	Advertisements through banners, hoardings, Department of Post, Grants in Aid to States	Numbers	0.938	--	--	--	--	--
		To implement the recommendations of impact study	Formulation of revised media plan.	Date	0.938	--	--	--	--	--
2 Provision of effective, inexpensive and speedy redressal system to Consumers.	25.00	To provide infrastructure to the Consumer Fora for its effective functioning	Number of consumer fora/commissions benefited.	Numbers	2.500	--	--	--	--	--
		Placement of Technical Personnel by NIC under the	Number of Technical support personnel placed.	Numbers	1.562	--	--	--	--	--
		To introduce the Bill to Parliament to further amend the Consumer Protection Act, 1986.	Timely introduction of Bill	Date	1.250	--	--	--	--	--
		Setting up Consumer Helplines in States/UTs	Number of States/UTs in which helpline is to be made operational (in 22	Numbers	0.938	--	--	--	--	--
3 To augment the infrastructure of enforcement machinery of Legal Metrology Department of States/UTs.	15.00	Setting up of standards laboratory in States/UTs	Number of States / UTs to be benefited	Numbers	1.125	15	13	11	9	7
		Delivery and commissioning of testing equipments	Number of States/UTs in which equipments supplied are to be commissioned.	Numbers	1.125	5	4	3	2	1
4 Strengthening National Test House (NTH) testing laboratories for testing of diversified products.	5.00	Induction/Creation of new Multiple Test facilities	Delivery/FOB of 4 major equipments costing approx. Rs.4.90 crore.	Numbers	0.100	4	3	2	1	0
		Infrastructure development	Expansion of existing building of NTH regions. Obtaining possession of	Date	0.100	31/03/2010	--	--	--	--

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	VeryGood	Good	Fair	Poor
						100%	90%	80%	70%	60%
			complex of NTH Guwahati. (BE Rs.5.25 crore) ( Detail in section 4)							
		Networking of NTH through MIS	Implementation of MIS in NTH (SR) Chennai. (BE Rs.0.40 crore) (Detail in	Date	0.050	31/03/2010	--	--	--	--
5 Increase revenue generation annually to the tune of pre-assigned target of NTH.	5.00	To raise revenue of NTH	Reduction in non-plan support to NTH	Percentage	0.250	25%	20%	15%	10%	5%
6 Efficient Regulation of Commodity Futures Markets.	4.00	Regulation of Commodity Futures Market	To obtain final Government Orders on amendment of the Forward Contracts (Regulation) Act.	Date	0.080	31/03/2010	--	--	--	--
			Inspections of Commodity Exchanges and members of the Exchanges	No. of inspections conducted	0.080	100	90	80	70	60
7 Strengthening of Forward Markets and Forward Markets Commission	6.00	Development of Commodity Futures Market	Organising Capacity Building Programmes	No. of programmes conducted	0.060	15	13	12	10	9
			Conducting Awareness and Developmental	No. of programmes conducted	0.060	100	90	80	70	60
			Meeting/ Interactions with the stakeholders.	No. of interactions conducted	0.060	3	3	2	2	1
			Dissemination of Prices through Agricultural Produce Marketing Committee (APMC) Mandies etc.	Connectivity of Commodity Exchanges with APMC Mandies	No. of Ticker Boards installed	0.180	90	81	72	63
8 Formulate Standards & Strengthening of Conformity Assessment of Products and Services.	10.00	Finalisation of MOU with BIS for 2010-11.	Signing of the MOU	Date	0.500	31/03/2010	--	--	--	--

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Column 1	Column 2	Column 3	Column 4		Column 5	Column 6				
Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	VeryGood	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Amendment of BIS Act,1986	Introduction of the Bill in the Parliament	Date	0.500	31/03/2010	--	--	--	--
* Efficient Functioning of the RFD System	5.00	Timely submission of Draft for Approval	Delay in On time submission (from the due date Nov. 29, 2009)	Number	2.000	0.00	1.00	2.00	3.00	4.00
		Timely submission of Results	Delay in On time submission (from the due date April 30 2010)	Number	2.000	0.00	1.00	2.00	3.00	4.00
		Finalize a Strategic Plan	Delay in Finalizing the Action Plan to make the Strategic Plan for next 5 years (from due date Feb.	Number	1.000	0.00	1.00	2.00	3.00	4.00

\* Mandatory Objective(s)

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 07/08	Actual Value for FY 08/09	Target Value for FY 09/10	Projected Value for FY 10/11	Projected Value for FY 11/12
1 To empower consumers by making them aware about their rights and responsibilities.	Publicity through print advertisement	Release of advertisements in Hindi, English and regional newspapers	Numbers	5000	12000	13000	16000	15000
	Publicity through Electronic Media	Release of audio videospots through DD, AIR, Pvt TV Channels & Pvt. FM Radio Stations	Numbers	14000	40000	38000	44000	40000
	Publicity through other mediums	Advertisements through banners, hoardings, Department of	Numbers	NIL	3500	5000	6000	5000
	To implement the recommendations of impact study	Formulation of revised media plan.	Date	--	--	31/03/2010	31/03/2011	31/03/2012
2 Provision of effective, inexpensive and speedy redressal system to	To provide infrastructure to the Consumer Fora for its effective functioning	Number of consumer fora/commissions benefited.	Numbers	--	--	50	100	100
	Placement of Technical Personnel by NIC under the Confonet scheme.	Number of Technical support personnel placed.	Numbers	--	--	540	300	200
	To introduce the Bill to Parliament to further amend the Consumer Protection Act,	Timely introduction of Bill	Date	--	--	31/03/2010	--	--
	Setting up Consumer Helplines in States/UTs	Number of States/UTs in which helpline is to be made operational (in 22 States/UTs)	Numbers	5	9	5	7	6
3 To augment the infrastructure of enforcement machinery of Legal Metrology Department of States/UTs.	Setting up of standards laboratory in States/UTs	Number of States / UTs to be benefited	Numbers	--	--	50+19*	114	78
	Delivery and commissioning of testing equipments	Number of States/UTs in which equipments supplied are to be commissioned.	Numbers	59	17	60	183	183
4 Strengthening National Test House (NTH) testing laboratories for testing of diversified products.	Induction/Creation of new Multiple Test facilities	Delivery/FOB of 4 major equipments costing approx. Rs.4.90 crore.	Numbers	--	--	4	--	--
	Infrastructure development	Expansion of existing building of NTH regions. Obtaining	Date	--	--	31/03/2010	--	--

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 07/08	Actual Value for FY 08/09	Target Value for FY 09/10	Projected Value for FY 10/11	Projected Value for FY 11/12
		possession of residential complex of NTH Guwahati. (BE Rs.5.25 crore) ( Detail in						
	Networking of NTH through	Implementation of MIS in NTH (SR) Chennai. (BE Rs.0.40 crore) (Detail in section 4)	Date	--	--	31/03/2010	--	--
5 Increase revenue generation annually to the tune of pre-assigned target of	To raise revenue of NTH	Reduction in non-plan support to NTH	Percentag	668	869	1086	1500	2000
6 Efficient Regulation of Commodity Futures Markets.	Regulation of Commodity Futures Market	To obtain final Government Orders on amendment of the Forward Contracts (Regulation) Act.	Date	--	--	31/03/2010	--	--
		Inspections of Commodity Exchanges and members of the Exchanges	No. of inspections	99	98	200	150	200
7 Strengthening of Forward Markets and Forward Markets Commission	Development of Commodity Futures Market	Organising Capacity Building Programmes	No. of programmes	8	18	35	70	100
		Conducting Awareness and Developmental Programmes	No. of programmes	114	197	250	300	400
		Meeting/ Interactions with the stakeholders.	No. of interactions	8	7	10	10	10
	Dissemination of Prices through Agricultural Produce Marketing Committee (APMC) Mandies etc.	Connectivity of Commodity Exchanges with APMC	No. of Ticker Boards installed	--	1Pilot	180	1000	2500
8 Formulate Standards & Strengthening of Conformity Assessment of Products and Services.	Finalisation of MOU with BIS for 2010-11.	Signing of the MOU	Date	--	--	31/03/2010	31/03/2011	31/03/2012
	Amendment of BIS Act,1986	Introduction of the Bill in the Parliament	Date	--	--	31/03/2010	--	--

\* Mandatory Objective(s)

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 07/08	Actual Value for FY 08/09	Target Value for FY 09/10	Projected Value for FY 10/11	Projected Value for FY 11/12
* Efficient Functioning of the RFD System	Timely submission of Draft for Approval	Delay in On time submission (from the due date Nov. 29, 2009)	Number	23	20	125	23	25
	Timely submission of Results	Delay in On time submission (from the due date April 30 2010)	Number	23	20	23	23	23
	Finalize a Strategic Plan	Delay in Finalizing the Action Plan to make the Strategic Plan for next 5 years (from due date Feb. 12 2010)	Number	23	40	32	23	23

\* Mandatory Objective(s)

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

### DESCRIPTION AND DEFINITION OF SUCCESS INDICATORS AND PROPOSED MEASUREMENT METHODOLOGY.

#### OBJECTIVE-I

##### Action 1 to 3

The objective of the multi media publicity campaign under the aegis of 'Jago Grahak Jago' is to reach out to the consumers using all such mediums of communication that are accessed by the consumers. Hence a judicious mix of print campaign, electronic (DD) campaign, All India Radio, private cable and satellite channels and private FM radio stations has been elaborated. In a vast and diverse country such as ours, other mediums of communication such as through Meghdoot post cards and posters in post office, messages on railway tickets, reservation utility bills, banners, hoardings etc. are equally important for reaching out to specific targets. The component of grant-in-aid to the States/UTs is vital for ensuring that the message to be taken to rural and interior areas of the country through the respective State Governments/UTs in the language of the people.

In respect of publicity through print medium and electronic medium the number of insertions of print advertisements and the no. of audio visual spots telecast/broadcast have been taken as success indicator. However, in case of other publicity mediums such as grant-in-aid to State Governments and UTs/expenditure through Department of Post etc. the success indicator would be the amount released to these Departments since further implementation as per the guidelines has been entrusted to them.

#### OBJECTIVE-II

##### Action – 1.

Ø Under the provision of adequate infrastructure to Consumer Fora for its effective functioning, the number of permanent assets created by way of new buildings, additions/ alterations to existing buildings and office equipments etc. for effective functioning.

Ø The date given under column 6 of Table-1 is date of release of grants to the State/UTs for the infrastructure development of the Consumer Fora in the States.

Ø In Table -2 the trend values have been shown in terms of grants released to the States/UTs.

##### Action - 2.

Ø The date given under column 6 of Table-1 is date of release of funds to the NIC.

Ø In Table -2 the trend values have been shown in terms of funds released to the States/UTs.

Ø Under "Confonet" project, provision of hardware, operationalisation of application software, Uploading of data on a regular basis, generation of cause list. E-filing of Consumer Complaints are some of the success indicators.

##### Action - 4.

Ø Under State Consumer Helpline the indicators are the number of States that set up Consumer helpline ( helpline are to become fully operational within 12 months of release of 1<sup>st</sup> installment)

#### OBJECTIVE-III

##### Action – 1.

Ø Release of grant to 17 States for construction of 69 standard laboratory building for use by Legal Metrology Dept., of States/UTs.

Ø Release of grants is dependent on receipt of utilization of certificates for the States.

##### Action – 2.

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Ø Delivery and commissioning of testing equipments so that the enforcement authorities are able to carry out proper testing.

### OBJECTIVE-IV

#### Action-1

Success Indicator: Delivery/FOB of 4 major equipments costing approx. Rs.4.90 crore by 31<sup>st</sup> March, 2010.

a) Impulse Generator: This equipment of high capacity will be utilized for Testing of High Voltage line materials and high capacity transformer. This test facility is highly demanding especially in the northern region.(FOB: Germany)  
Order placed -10.08.2009; LC opened-20.09.2009; LC closing-23.03.2010

b) Miniature Circuit Breaker Testing : This test facility wii be unique , new and has crying demand from the manufactureres' association of northern region in electrical industry( indigenou).  
Order placed - 01.09.2009; Supply- January'10

c) Universal Hardness Tester : Hardness measurement of metallic products in the mechanical laboratory in NTH, Jaipur(FOB-Germany)

Order placed -08.09.2009; LC opened-19.11.2009; LC closing-19.01.2010

d) Inductive Couple Plasma : Rapid analytical instrument in Chemical Laboratory for trace analysis for NTH ( FOB-Germany )

Order placed -29.10.2009; LC opening (due) -15.12.2009 ; LC closing (due)-15.02.2010

#### Action-2

Success Indicator : Obtaining possession of newly constructed residential complex at NTH(NER) Guwahati by 31<sup>st</sup> March, 2010.

However expansion of existing buildings of NTH in different regions are detail below.

Ø (BE Rs.5.25 crore)

Ø All the works are being carried out by CPWD. Fund has already been transferred to CPWD.

Ø NTH(NER), Guwahati : Super structure of one portion of the building completed. Rest Civil and Electrical works are going on.

Ø NTH(SR), Chennai : Soil test completed ; Piling and foundation work to be started after tender opening on 27.11.2009 by CPWD.

Ø NTH(NR), Ghaziabad : Taken up by CPWD

Ø NTH(ER), Kolkata : Training Center at Alipore; Civil work completed; final electrical work , furniture and accessories under procurement.

#### Action-3

Success Indicator : Networking of NTH through MIS .

Ø (BE Rs.0.40 crore) : To introduce customer friendly service within time frame, Management Information System through LAN has already been introduced in NTH, Kolkata in 2006-07. Extension work of MIS to NTH, Chennai linking with Kolkata is going on. Purchase of hardware and development of software at Chennai is complete.

Ø The same is going on at Kolkata end. Project will be completed by March'2010.

### OBJECTIVE-V

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

### Action-1

Success Indicator : Pro-rata basis target for (January'10 to March'10) is fixed Rs.3 crore against the annual Revenue target of Rs..11.85 crores. However, this is ultimately linked to percentage increase of productivity of Scientists:

Ø Productivity of scientists may be defined as per scientist per annum revenue generated(Rs in lakh). The increase of Productivity of Scientists reflects increasing work capacity of scientists by utilizing advance instruments, marketability of NTH services through the effective business interaction of scientists, timely calibration of measuring instruments and accreditation of laboratories by NABL , participation of scientists in workshop, seminar, training courses and also participation of NTH in Industrial Exhibition etc.

### Section – 3

Table 2 : Trend Value for Success Indicators

Objective V,  
Action 1:

	(Rs. in Lakh) Annual Target of Revenue	Actual Revenue	Percentage achievement of target
2007-08	810	668	82%
2008-09	975	869	89%
2009-10	1185		
	(prorata target was 691 till 20 <sup>th</sup> Oct.,2009)	575	82%
	(prorata target for Jan-March2010) is Fixed as 300)	300 (projected)	> 95%

The trend value of success indicator has been mentioned the projected overall revenue of NTH by March, 2010 which would be 25% above the last years revenue generated. As regards 50% increment in revenue generation compared to previous year, it may be mentioned that this may not be achievable as of now since strengthening process is already going on. However NTH is aiming to achieve maximum amount of revenue in comparison to non-plan expenditure with in the available infrastructure and manpower.

### OBJECTIVE-VI

#### Action-1

The Forward Markets commission is the regulator of the commodity derivatives market in India and its function under the Act is to effectively regulate the markets. This objective can not be quantified. It's success, however, can be gauged by the convergence of spot and future prices on maturity, lack of defaults on the Exchange platform and efficiency of the futures markets as a price discovery and risk management tool. . The monitoring of the markets is done on a continuous basis and the interventions made as and when required. Efficient Regulation of Commodity Futures Market, inter alia, involves:

- day to day monitoring of the trade data of the Exchanges to ensure that the markets are not out of sync with the fundamentals of the demand and supply of the underlying commodity and serve the intended purpose of efficient price discovery and risk management
- examination and approval of the Bye Laws and Rules of the Exchanges,
- examination and approval of the contract designs of the commodity contracts proposed to be traded at the Exchanges
- intervening in the markets ( by way of changes in contract designs, limits on open position, price limits and margins) as and when required for effective regulation of the markets.

The only activity that can be quantified under this head is inspection/ audit of members and

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Exchanges for which quantifiable targets have been prescribed. A weight of 10% has been assigned to this activity based on its importance in the total scheme of regulations.

### OBJECTIVE-VII

#### Action - 1 & 2

Quantifiable targets for various Developmental Initiatives (like awareness programmes, capacity building programmes etc) and the Price Dissemination Project undertaken by the FMC which are the additional initiatives taken by FMC to subserve its core regulatory function have been quantified. The weights assigned to each one of the Developmental Initiatives are based on their likely impact and challenges involved in their implementation. The Price Dissemination Project has the potentiality to be a catalyst towards creating greater awareness and empowerment of the farmers.

### OBJECTIVE-VIII

#### Action 1

Performance parameters of BIS covering all its activities for the year 2010 have to be finalised and thereafter as MOU is to be signed between the Department and BIS.

#### Action 2

Bureau of Indian Standards Act, 1986 is proposed to be amended mainly to facilitate hallmarking of precious metal articles and to introduce a Registration Scheme to facilitate self-declaration by manufacturers about conformity of their products to the relevant Indian Standard as an alternative mechanism to the certification regime presently being operated by BIS. Certain other changes are also proposed to be made in the Act. The relevant Bill is under consideration of the Legislative Department and it will be introduced in the Parliament after getting approval of the Cabinet.

**Section 5:  
Specific Performance Requirements from other Departments**

**SPECIFIC PERFORMANCE REQUIREMENTS FROM OTHER DEPARTMENTS THAT ARE  
CRITICAL FOR DELIVERING AGREED RESULTS.**

**Objective –I**

The entire multi media publicity campaign hinges on performance of other Government Departments. DAVP and NFDC are the mediums for media planning and issue of advertisements for print as well as electronic (private cable and satellite channels and private FM radio stations). DD and All India Radio are the Government Departments that provide terrestrial telecast of our video spots and broadcast of Audio spots.

Similarly the success of grant-in aid released to State Governments/UTs largely depend on the respective State Government/UT.

**Objective –II**

**Specific Performance Requirement from other Departments**

1. Success of infrastructural assistance through the scheme “Strengthening Consumer Fora” is dependent upon active support and participation of States. They have to provide land for construction and also get the work executed through their Civil agencies.
2. Success of “Confonet” scheme is dependent upon the provision of sites by the States, speedy execution of work by NIC and proper HR support by the State Govts. for manning the Application.
3. Amendment to Consumer Protection Act is dependent upon early approval and drafting of Bill by Ministry of Law and Justice, approval of the Union cabinet and passing of the Bill by the Parliament.

**Objective –III**

Department	Relevant Success Indicator	What do you need ?	Why do you need ?	How much you need?	What happens if you do not get it?
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Legal Metrology Dept., of States/UTs	Setting up of 69 standard laboratory in the State/UTs	The State concerned offer land free of cost to build laboratory	To construct the laboratory	69 locations	The scheme will be delayed / cannot be implemented
DGS&D Dept of Commerce	Commencement of supply of equipments	To finalise bids and place supply order and deliver equipments	To procure and supply equipments to States	-	Supply schedule will be delayed

### Objective –IV and Objective –V

NTH performance is dependent on Government Departments viz. CPWD, Pay &Accounts Office, Director General of Supply &Disposal, Public Sector Bank and Private &Foreign Manufacturers.

For procurement of Machinery &Equipment, NTH is somewhat dependent on Public Sector Bank, Pay and Accounts Office and Private and Foreign Manufacturers. NTH has no control over these Departments. The release of equipments from airport/seaport is done by DGS&D in most cases and delivery of the equipments to laboratories takes time.

For Land &Building, NTH is entirely dependent on CPWD and NTH has no control over it except releasing fund through DoCA.

In addition, revenue generation process of NTH is somewhat dependent on inflow of samples through BIS especially of BIS marked products. In some cases NTH creates test facilities especially for testing of BIS marked products. NTH provides exclusive facility of testing BIS samples on credit and hence actual revenue under this head depends upon clearance of bills by BIS.

Apart from this, the revenue generation process is also dependent on economic scenario, especially the demand from the industries of the country on which NTH has no control. Moreover, the number of manpower including the working scientists actually involved in revenue generation activities in the laboratories is also crucial for increasing the revenue in NTH.

### Objective –VII

Department	Relevant Success Indicator	What do you need ?	Why do you need ?	How much you need?	What happens if you do not get it?
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Ministry of Agriculture	Connectivity of Commodity Exchanges with APMC Mandie	To gather the support of the Mandi management for successful implementation of the project	There is less awareness about the Price Dissemination Project in the APMCs.	Full cooperation	The pace of placement of ticker boards in APMC mandis would suffer.
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## **Objective –VIII**

### **Action 1**

Achievement of the target is dependent on finalization of the performance parameters by the Bureau of Indian Standards after obtaining approval of the competent authority.

### **Action 2**

Approval of the Cabinet for Amendment of the BIS Act, 1986 is contingent on vetting of the relevant Bill by the Legislative Department.

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Minister  
Name of the Ministry

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Secretary  
Department/Ministry

Place: \_\_\_\_\_

Date \_\_\_\_\_