

IMMEDIATE

No. N-22/2/2021-P&C

Government of India

Ministry of Consumer Affairs, Food & Public Distribution

Department of Consumer Affairs

Krishi Bhawan, New Delhi

Dated 21st October, 2022.

OFFICE MEMORANDUM

**Subject: - Monthly Summary for the Cabinet for the month September, 2022
in respect of Department of Consumer Affairs – regarding.**

The undersigned is directed to enclose herewith an unclassified portion of the Monthly Summary for the month of September, 2022 (**Annexure**), for use of the Cabinet, in respect of Department of Consumer Affairs.

Encl: As above.



(T.R. Sathish Chandran)

Joint Director

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Copy with enclosures, through email to:

1. All Members of Council of Ministers.
2. PIB/Ministry of Information & Broadcasting.
3. Secretary to Vice- President.
4. Cabinet Secretary, Cabinet Secretariat Rashtrapati Bhavan, New Delhi.
5. Secretaries to the Government of India. (As per the list)
6. Chairmen, Union Public Service Commission, Dholpur House, New Delhi.
7. Deputy Chairman, NITI Aayog, NITI Bhavan, New Delhi.
8. Director (NIC) for uploading on the website of the Department.
9. Assistant Director Official Language of the Department.

DEPARTMENT OF CONSUMER AFFAIRS
Monthly Summary for the month of September, 2022

The following are the important activities of the Department of Consumer Affairs carried out during the month of September, 2022:

1. Price Monitoring:

1.1 Agriwatch's weekly presentation to Secretary (CA) covers the prices, production, yield and import & export scenario of five pulses (gram, tur, urad, moong and chana), and three vegetables (onion, potato and tomato)

1.2 A one day capacity building workshop for nodal officers of States and UTs for price monitoring of essential commodities was organized on 30.09.2022

2. Price Stabilization Fund:

2.1 Released Rs.35.28 crore as 2nd installment for procurement of Tur KMS 2021-22 under PSF.

2.2 Released Rs.2,675.89 crore in cash Credit Account of PSS for transfer of Moong K 21-22 0.50LMT, Gram R-22 4LMT and Tur K-21 0.35 LMT from PSS to PSF.

2.3 Released Rs.100 crore to NAFED as the 6th installment for procurement of Onion under PSF.

2.4 Released Rs.52.68 lakh to the Govt. of Uttar Pradesh under the scheme - Strengthening of Price Monitoring Cell.

3. Consumer protection:

3.1 A nationwide campaign focusing on timely and effective disposal of pending consumer cases in the Consumer Commissions has been initiated wherein long pending cases are being identified to be disposed of through 'National Lok Adalat' which is being held on the 12th of November, 2022.

3.2 The National Legal Services Authority through its State/ District wings would assist the State/ District Consumer Commissions in getting the cases disposed where both parties mutually agree on a settlement. Meetings have been held with all the stakeholders including Presidents of Consumer commissions with more than 2000 pending cases, State Governments and Voluntary consumer organizations. The Presidents will identify cases with an element of mutual agreement and would invite parties for counseling before referring it to the Lok Adalat. Simultaneously, major organisations against whom consumer cases have been lodged have also been

informed, like Banking, Insurance, Railways, postal, telecom, e commerce companies etc.

3.3 So far, 491665 SMSs and 86894 emails have been sent to the consumers and major defendant organizations. Consent of 2880 has been received for disposal through Lok Adalats.

4. Bureau of Indian Standards:

4.1 During the month, 16 new standards have been formulated and 20 standards have been revised. Besides, 28 proposals were taken up for formulation of new Standards and 123 proposals for revision.

4.2 An Indian Delegation comprising Secretary (CA), DG, BIS, and other BIS Officials attended the ISO Annual Meetings including 56th DEVCO Plenary Meeting and 85th Technical Management Board (TMB) Meeting, ISO Council Meeting, ISO General Assembly Meeting and series of sideline meetings with number of Regional and National Standards Bodies, organized by ISO Central Secretariat, at Abu Dhabi from 19-22 September 2022. On the sidelines of the ISO General Assembly, the Indian delegation had bilateral meetings with the representatives of ISO, regional standards bodies of European Union (CEN-CENELEC) and Arabian countries (AIDSMO) and the national delegations from Australia, Brazil, Egypt, Iran, Russian Federation, South Africa, Sri Lanka, Sudan, UK and USA to discuss issues of mutual interest.

4.3 406 new licences were granted to domestic and 21 licences to foreign manufacturers. In addition, 2538 licences granted to domestic manufacturers and 52 to foreign manufacturers were renewed. To process applications for grant of licence and to monitor the operation of licensees, 491 preliminary inspections, 4129 surveillance inspections by BIS and OSAs, 548 LOT inspections and 326 other inspections were carried out across the country. During this period, 06 new product standards were covered under certification. Under the Compulsory Registration Scheme, 366 new licences were issued, 612 inclusions and 546 renewals were done, with 20,280 total operative licences.

4.4 02 new private laboratories have been recognized by BIS as per Chemical and Electrical ISs. Besides, 09 Regular and 09 Surveillance Audits of laboratories have been carried out by BIS.

4.5 1865 new jewelers have been registered, and 35 new A&H centres have been recognized during the month.

4.6 07 new Management Systems Certification licences were granted. A Webinar on Piped Drinking Water Supply Management Systems for UP Jal Nigam, MP Jal Nigam, Rajasthan PHED and Delhi Jal Board was conducted.

4.7 05 consumer awareness programmes, 45 Industry awareness programmes, 307 programmes for academia, 19 programmes with Government Ministry/ Department/ Official and 02 programmes on other activities were held.

4.8 04 raids/ search and seizure operations were carried out, 241 complaints were received and 173 complaints were disposed-off during this month.

5. Ease of doing business:

5.1 On the request of industries/ industry associations, Legal Metrology (Packaged Commodities) Rules, 2011 were amended to extend the date of commencement of the Legal Metrology (Packaged Commodities) Amendment Rules, 2021 upto 30th November, 2022.

5.2 To review the progress of Time Dissemination Project, meeting with various stakeholders was held on 28.09.2022 in Hybrid mode under the Chairmanship of Secretary (Consumer Affair).

5.3 Meeting for reviewing the provisions of the Legal Metrology Act, 2009 for Decriminalization with the Industries & Industry Associations and other stakeholders was held on 29th September, 2022 in hybrid mode under the Chairmanship of the Secretary (Consumer Affairs).

7. ACC directions:

The post of Senior Economic Adviser is vacant since 17.7.2021 after relieving of Ms. Rupa Dutta. The same has to be filled by D/o Economic Affairs being a cadre controlling authority for the post. Hence, no ACC direction is pending with Department.

Prices of Essential Commodities – Trend over the past month:

The All India monthly average Retail prices of 22 essential commodities from 253 centres across the country as reported by the respective Civil Supplies Departments of State Government/UTs are compiled and average retail prices for the month of September, 2022 over August, 2022 are given below:-

All India Monthly Average Retail Prices of Essential Commodities (₹/kg)

S.No	Commodity	September, 2022	August, 2022	Difference (In ₹)
(1)	(2)	(3)	(4)	(5)
1	Rice	38	37	1
2	Wheat	31	31	0
3	Atta	36	35	1
4	Gram Dal	73	73	0
5	Tur Dal	111	109	2
6	Urad Dal	108	107	1
7	Moong Dal	103	102	1
8	Masoor Dal	97	97	0
9	Sugar	42	42	0
10	Milk(per ltr)	54	52	2
11	Groundnut Oil	191	190	1
12	Mustard Oil	178	181	-3
13	Vanaspati	150	153	-3
14	Soya oil	155	159	-4
15	Sunflower Oil	179	182	-4
16	Palm Oil	130	138	-8
17	Gur	51	49	2
18	Tea loose	281	282	-1
19	Salt Pack	21	20	1
20	Potato	28	27	1
21	Onion	26	26	0
22	Tomato	41	34	7

Source: State Civil Supplies Departments.

Revised format for sending monthly report through a separate communication other than the Monthly D.O. letter.

Department of Consumer Affairs

1.	Important policy decisions taken and major achievements during the month	Mentioned in Monthly summary
2.	Important policy matter held up on account of prolonged inter-ministerial consultations.	Nil
3.	No. of cases of sanction for prosecution pending for more than three months	Nil
4.	Particulars of cases in which there has been a departure from the Transaction of Business Rules or established policy of the Government	Nil
5.	Status of ongoing Swachhta Abhiyan (progress under Spl. Campaign)	Two campaigns completed in last month
6.	Status of Rationalization of Autonomous Bodies	Nil
7.	Information on specific steps taken for utilization of the Space Technology based tools and applications in Governance and Development.	N.A.
8.	Vacancy position of Senior level appointment in the Department including Autonomous Bodies/ {SUs	One post of Sr. EA is vacant
9.	List of cases in which ACC directions have not been complied with	Nil
10.	Details of FDI proposals clear during the month and status of FDI proposals awaiting approval in the Department.	Nil